

Everlight Electronics Europe GmbH
Siemensallee 84, Geb. 7302, 5F • D-76187 Karlsruhe

To whom it may concern

Karlsruhe, 24.03.2020

Announcement of shipping situation

Dear valued customer,

The outbreak and rapid spread of coronavirus disease (COVID-19) and the associated restrictions are currently affecting the world economy. The World Health Organization (WHO) has declared the coronavirus a global pandemic. Even though our assessment shows that the general supply chain situation is improving rapidly in China, the virus continues to spread across the world and the situation is increasingly challenging and concerning. In many countries, governments are closing schools, universities and other public institutions, banning certain public gatherings and encouraging or mandating businesses to implement mobile working.

We are trying hard to support our customers and get the required goods shipped the quickest possible way but the general logistic chain has an overcapacity of freight. Below please find a review of the situation.

General Information on logistic chain

1. Situation air freight

The freight space for air shipments is these days down to 20% worldwide.

Due to all Airlines are flying only very restricted and limited (no passenger flights in and out China) the forwarders have limited capacity and charge much higher airfreight rates (up to 7-10% higher cost). The lead times for airfreight are meanwhile between 15-20 days and also booking space is not necessarily a guarantee to get it. This leads to the fact that we cannot call on specific delivery dates (forwarders cannot confirm anymore).

We therefore have to check on all alternative routes to ship out product the most efficient way.

2. Rail freight from China

We have the possibility to ship via Rail out of China with lead times being currently confirmed with 25 to 30 days to Europe (Germany). We have meanwhile booked freight space for this and will use this shipping method.

Everlight Electronics Europe GmbH
Siemensallee 84, Geb. 7302, 5F
D-76187 Karlsruhe

Tel: +49 721 82447-3
Fax: +49 721 82447-40

Web: www.everlight.com

Handelsregister Mannheim, HRB 109203
Geschäftsführer Bernd Kammerer
USt.-ID DE 813 084 395
Steuernummer 35006/04084

Bankverbindungen:
Volksbank Karlsruhe (BLZ 661 900 00), EURO-Kto. 54626100
IBAN DE 94 6619 0000 0054 6261 00, SWIFT Code GENO DE61KA1

BW-Bank (BLZ 600 501 01), EURO-Kto. 4023162
IBAN DE 36 6005 0101 0004 0231 62, SWIFT Code SOLADEST

BW-Bank (BLZ 600 501 01), USD-Kto. 7482004579
IBAN DE 31 6005 0101 7482 0045 79, SWIFT Code SOLADEST

3. Sea freight

In addition, we can use the sea freight as possible shipping method for shipments, which are not urgent (highly unlikely in these days).

Of course, we will keep a close eye on all the urgent shipping requests from our customers and will try to fly in these goods. Saying this, we would appreciate to accept the fact that we need to charge for flying in due to the much higher cost we are facing.

We would ask you to contact your sales contact at Everlight Europe and closely communicate with us to find the best solution. We for sure will try our best to help where we can.

The situation in our factories are close to be solved but please bear in mind that we still need time to catch up with all the received orders from you and that this will take it's time also.

With kind regards,


Bernd Kammerer
Everlight Electronics Europe GmbH